# SAULT COLLEGE OF APPLIED ARTS & TECHNOLOGY SAULT STE. MARIE, ONTARIO

# COURSE OUTLINE



Course Outline:	ORGANIZATIONAL BEHAVIOUR II	
No.:	BUS 217-4	
Program:	BUSINESS	
Semester:	THREE	
Date:	SEPTEMBER 1994	
Previous Outline Dated:	SEPTEMBER, 1993	
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	New: Revision:	
APPROVED: Dean,	Business & Hospitality Date	

BUS 217-4

Course Name

Course Number

TEXT: Canadian Personnel Management & Human Resources by Werther et al

LENGTH OF COURSE: 4, fifty-minute sessions per week for 1 semester

### COURSE OBJECTIVES:

The success of modern organizations depends on the Human resources that enable organizations to achieve their objectives. This course is the study of how organizations obtain, maintain and retain their human resources.

#### METHOD OF INSTRUCTION:

Reading assignments, lectures, discussions, case studies,  $\frac{\text{articles}}{\text{tests}}$  and tests. Student is responsible for  $\frac{\text{content of chapter}}{\text{content of chapter}}$  and  $\frac{\text{lectures}}{\text{lectures}}$ .

#### GRADING:

The student's grade will be determined by the administration of tests to be given on the completion of each section. Tests will be a combination of True/False and Multiple Choice. Test will be approximately 80% based on text and the remainder based on material not in text, such as articles or professor information. The student, therefore, should read the text thoroughly and ask questuions in class or see the professor for clarification of any material in the chapter. Test results will be returned to the students after grading. Students are required to have their student number an an "HB" pencil as tests will be done on computer sheets.

### GRADE INTERPRETATION:

A letter grading of A+, A, B, C, I, or R, will be used to indicate the achievement or value of the student's work.

- (A+) 90% or better
- (A) This grade means that the student has an exceptional understanding of and/or ability with the portion of the subject assessed, to such an extent that he/she has a complete or near complete grasp of, or ability with, the material or work and thus understands more than eighty percent of the work tested.
- (B) This grade means that the student has a high degree of understanding of and/or ability with the portion of the subject assessed and thus understands more than seventy percent or is able to perform more than seventy percent of the work tested.
- (C) This grade means that the student has a basic understanding of all the elementary essentials of the portion of the subject assessed, and or is able to perform all the basic elementary essentials or the work tested and thus understands more than sixty percent, or is able to perform more than sixty percent of the work tested. The letter grade weight will be 2.0.
- (I) In tests and assignments this grade means that the student has not successfully demonstrated a basic elementary understanding of the material assessed to achieve a "C" grade, and the results of this assessment therefore, will be weighed as a zero\* in the calculation of the final average grade of all the tests, etc.
- (R) This grade means that the student has not achieved a minimum of a "C" grade in the final average calculation of all his/her tests.

NOTE: THERE WILL BE NO MAKE-UP TESTS. THE PERCENTAGE MARK AND LETTER MARK WILL BE CALCULATED IN DETERMINING THE FINAL GRADE.

#### SPELLING:

Correct spelling and grammar in all test papers and written submissions are essential to effectively communicate proof of understanding of the subject content. Any serious frequency of spelling errors, particularly of subject terminology or of grammar errors will probably reduce the receiver's or marker's ability to accurately interpret the communication, and thus should be avoided, and may also therefore justify the lowering of the mark by one grade or more, and even possibly the granting of an "I" grade.

## MISS A TEST:

If a student misses a test, it is the student's responsibility to contact the professor in the first class the student has with the professor after the test and make arrangements to take the test. The student, of course, must have a valid reason for not writing the test in the first instance.

If the student fails to contact the professor within a reasonable time, the student maybe refused the opportunity to take the test at a later time. If the student is to write the test, it will b either a <u>multiple choice type</u> or <u>essay type</u> test at the discretion of the professor.

### PUNCTUALITY:

Classes will commence on time, that is, precisely on the half-hour, students are expected to be in class beforehand. Anyone not present as aforesaid may be refused entry. Tardiness causes interruption in the class process and is therefore discouraged. If a student foresees circumstances which may result in being late, they should be discussed with the professor and flexibility can be agreed upon. If a student is late, he/she should knock on the door and the professor will discuss at that time whether to permit the student to enter.

# ORGANIZATIONAL BEHAVIOUR II BUS 217-4

ITEM TOPIC	LECTURE EMPHASIS
1 Chapter 1	The triad, human resources concept, personnel functions, theorists, four objectives, organizational structures, proactive, reactive.  Cases
	TEST
2 Chapter 2	Historical origin, theorists, external and internal challenges, pirating, company image, policy, professionalism. Cases
	TEST
3 Chapter 3	British North America Act, Canada Human Rights Act, Ontario Human Rights Code, definition of human rights, Charter of Rights, section 15, jurisdictions, areas and grounds in Ontario legislation, influence on personnel department, remedies, programs, enforcement. Articles, Cases
	TEST
5 Chapter 5	Theorists, planning, organizational objectives job analysis, data collection advantages and disadvantages, methods, interview, questionnaire, observation, combinations, copy-cats, use of. Articles, Cases
	TEST

6 Chapter 7	Recruitment, job analysis connection, definition, statistics, initiation, restrictions and restraints on recruiter, methods used by recruiters, valuable to job applicant. Articles, Cases  TEST
7 Chapter 8	Selection process, job analysis con- nection, considerations before selection, ethics, legislation, basic seven step selection process, other possibles, value to job applicant. Cases TEST
8 Chapter 9	Training and development, orientation, induction, effect programs, several techniques used, evaluation of. Cases  TEST
9 Chapter 12 Note: Time permitting	Performance appraisals, purpose, value, biases, kinds of methods, advantages and disadvantages. Forms, Cases TEST
12 Final Session	Return of test, general report on student's standing, assessment of

subject.

above belongs to chrisz